



Computer Services

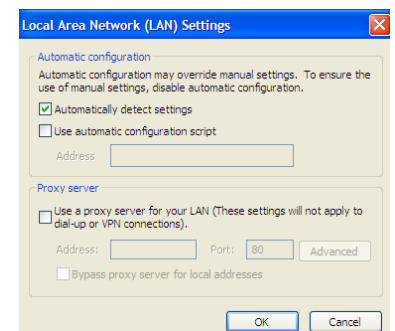
Configuring your system for wireless network access

Before you begin – Login to a campus computer (computer lab or mezzanine). Returning students – this will ensure your password is still current. New students – this will allow you to setup your password. Please contact Computer Services if you experience any difficulties.

When you attempt to connect to our wireless network you will see 2 options – CUC and CUC-Guest. This guest network will remain un-encrypted and have limited services, like no connection to printing or other campus services. It is intended for Internet only access for campus guests and for use before students may have their computer registered to access the regular CUC wireless network that has full campus access. When you join the CUC wireless network you will be prompted to enter a pre-shared key, please use **cucwireless**

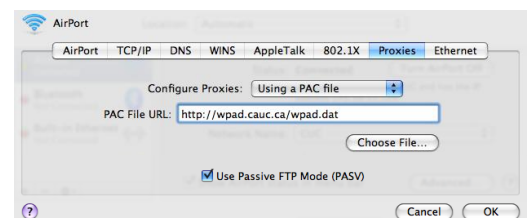
CUC has implemented a SafeConnect Network Access Control solution to make it easier for users to participate in the campus Network, and ensure security of the network and individual machines against common threats. This system will ensure that you have current Anti-Virus software running, critical updates and Anti-Spyware software installed, as per our policies.

If you are using Internet Explorer you will need to set your browser to Auto Configure the proxy settings. Open your browser and go to **Internet Options** from the **Tools** menu, then click on the **Connections** tab, and click on the **Lan Settings** button, which will bring up the screen shown to the right. Make sure that **Automatically Detect Settings** is checked (all other boxes should be un-checked). If you are using a Vista you may need to go into the **Advanced** tab and uncheck **TLS 1.0**. When you are finished click OK to save these settings.



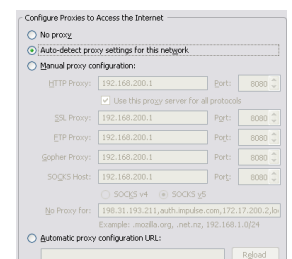
If you are using Google Chrome open your browser, go to **Customize and Control Google Chrome**, select **Options** and go to the **Under the Hood** tab. Scroll down to **Network** and click on the **Change proxy settings**. This will open a window identical to Internet Explorer's Options window; follow the above directions and diagram.

If you are using Safari on a Mac close your browser, go to System Preferences and make sure Airport is turned on (**System Preferences, Network, Airport**). Under **Advanced** go to the **Proxies** tab where you will need to set **Configure Proxies** to **Using a PAC file**. In the **PAC File URL** you will need to enter <http://wpad.cauc.ca/proxy.pac> Make sure you check **Use Passive FTP Mode**. Your proxy settings should now resemble the above diagram; if so, click OK to save this.



iPhones and iPods have similar setup for Safari. Under **Preferences**, go to the CUC Wi-Fi network and scroll to the bottom. Set the Proxy to **Auto** and enter the above URL.

If you are using Firefox open your browser and go to **Preferences** (Mac users) or **Tools, Options** (PC users). Under **Advanced** choose the **Network** tab and under **Settings** select **Auto-detect proxy settings for this network**. Leave all others unchecked. Your proxy settings should now resemble the diagram at right; if so, click OK to save this.



You will not need to turn any of these settings off when you leave campus or want to participate in other networks.

Once you have your proxy settings configured, you will want to close and re-open your browser to apply the settings. You should then be presented with a Welcome page with a link to download a Policy Key program that will run on your computer and report on the status of Anti-virus programs etc. No personal information is monitored by this program, and it may be un-installed at any time through the Add-Remove Programs area. Once you have downloaded and installed this Policy Key, restart your browser and your computer will then be evaluated for compliance with our policies (current Anti-Virus, no peer-to-peer or music sharing programs, current critical system updates). If you are not compliant in any of these areas, you will be provided an opportunity to install or download what is necessary. If you do not have Anti-Virus software installed,

we recommend the free AVG program available from <http://free.grisoft.com> or by clicking on the link on the warning screen. (Once installed, you will need to input our proxy server address (192.168.200.5) and port (8080) in the **Update Settings** area, detailed instructions are available in the FAQ on the Computer Services web site).

Once your computer is compliant, you should then be directed to a LOGIN page where you must provide the Username and Password provided by Computer Services when you created your account (you may encounter a certificate error page first, click continue, even though your system may recommend against it). You should then be cleared for network access. You must have logged into a campus computer at least once before attempting to use a personal machine. If you have not logged into a campus computer first you may encounter difficulties logging in here.

If you have problems with any of these steps, please contact Computer Services (Extension 4021, office in the basement of the Administration Building) to book a time for assistance. We will do our best to assist with setting up your computers, but if your computers have other issues causing problems, we may require that you have those repaired before attempting to resolve the connection issue.

You may print to any of the student lab, library or dorm printers. First you must install the iPrint client. To do this go to our website (www.cauc.ca) and select the iPrint link on the Portal page. Install the correct version of iPrint (XP, Mac, or Vista). Then you may select and install the desired printers from the Student Printers list. You may need to install ActiveX Controls.

You will be granted restricted access for a period of two weeks. Before that time, you will need to contact Computer Services to have your IP Address moved into a less restricted access group. This may be done by e-mailing us (csupport@cauc.ca) your IP and MAC Addresses and your name, stating if you are a CUC or PAA student (PAA Students require parental or dean consent), or by stopping by our office with your computer.

